

# DAIKIN

BEM Approved  
CPD Hours: 5  
Ref: IEM24/PG/106/V

## TECHNICAL VISIT DAIKIN MALAYSIA SALES & SERVICE

Thursday

**18 April 2024**

09.30 AM – 4.00 PM

**Venue: Daikin Customer Care Centre**  
Lot 9, Jalan 13/6, Seksyen 13, 46200 Petaling  
Jaya, Selangor, Malaysia

### Synopsis

**Daikin Malaysia Sales & Service Sdn. Bhd (DMSS)** is a subsidiary of Daikin Industries, Ltd. Japan, serving as the marketing company for DAIKIN air conditioners and DEWPOINT products in Malaysia since 1975. With headquarters in PJ, 10 branches and 3 Service Centers strategically located throughout Malaysia including Sabah and Sarawak, DMSS is dedicated in providing high-quality air conditioner products and fast, excellent services in bringing cool comfort to millions of Malaysian.

DMSS's excellent service and high-quality products offer the peace of mind, confidence, and reliability that come with experience and a commitment to customer satisfaction. DMSS is committed to provide highest quality products at affordable cost along with reliable after sales services to customers. The IEM Award for Contribution to Engineering Industry in Power Energy & Green Technology for 2022 acknowledge our achievements, contributions, and excellence in HVAC industry.



Moderator (Daikin)

**Ts. Teoh Sun Jie**



IEM Coordinator

**Ir. Juliet Choo Lay Guat**

This event is organised by:



In collaboration with:



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**REGISTER ONLINE @**  
[event.iempenang.org](http://event.iempenang.org)

**IEM Member :** RM30  
**Non-IEM Member:** RM60

**Limited to 30 seats only!**

### Note:

1. Transportation will be provided by DMSS.
2. IEM Penang Branch will not be liable for any claims arising from any injury, damages or loss that may be sustained during this visit.
3. Participant must be fully committed in attending this event as headcount is needed for necessary arrangements.

Time	Agenda
6.00am	Pick-up point at Batu Lanchang Wet Market Open Carpark
9.30am-10.00am	Arrival at Daikin & Registration
10.00am-10.15am	Introduction by Daikin Malaysia Sales & Services
10.15am-12.30pm	Technical Talk by Ts. Teo Sun Jie on Conceptual design: An energy efficient approach to design centralized air-conditioning VRV system for commercial buildings.
12.30pm-1.30pm	Lunch Break
1.30pm-4.00pm	Technical Center tour host by Daikin Malaysia Sales & Services
4.00pm	Closure Appreciation & Group Photo

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